

The Chelsea Townhouse

We are delighted to welcome well-behaved dogs, small to medium-sized (up to 15kg) and aged 1 year or older, to The Chelsea Townhouse. To ensure an enjoyable stay for all our guests and their pets, we kindly ask that owners adhere to the following guidelines:

- Guide Dogs are permitted in all areas of the hotel, except that all dogs are not allowed in the private gardens at any time.
- Dogs must be kept on a lead while in public areas of the hotel.
- Dogs are welcome in the bedrooms and public spaces, but they must not be on any furniture or eat at the table in public areas.
- When hotel staff (such as housekeeping or maintenance) are in the room, dogs are not permitted to be in the room. Room cleaning should be scheduled in advance for a time when the dog is not present.
- Please ensure your dog does not cause noise or disturbances that may affect other guests.
- Dogs must not be left alone in rooms or apartments at any time.
- Hotel staff will not enter a guest room unless the dog is on a lead and controlled by the owner.
- If your dog fouls inside the hotel, a £500 cleaning fee will be charged. Should there be a second incident, we may ask you to remove the dog from the premises. An additional night's room charge will apply if deep cleaning of your room is required.
- You are responsible for any damages caused by your dog in the hotel, apartments, or public areas, and will be charged accordingly for any repairs or replacements (e.g., stained carpets or chewed furniture).
- Lastly, if your dog gets especially muddy, please feel free to request a towel at reception before heading to your room or apartment.

Thank you for your understanding and cooperation, and we look forward to welcoming you and your dog to The Chelsea Townhouse!